SCC TRI-COUNTY COMMUNITY RESOURCE GUIDE

Charleston • Berkeley • Dorchester Counties, South Carolina | November 2026 edition

START HERE: SC 211
Dial 211 for free referrals to local food, housing, utility and other community services, 24/7. Online: tuw.org/find-resources.

UTILITIES & EMERGENCY HELP

Palmetto Community Action Partnership (Palmetto CAP) - LIHEAP energy assistance, emergency support and application information for all three counties.

palmettocap.org/ | 843-724-6760 (Charleston main office)

HOUSING & RENTAL INFORMATION

SC Housing - Renters - Search affordable rental listings and learn about subsidized housing options.

www.schousing.sc.gov/renters

FOOD & NUTRITION

Lowcountry Food Bank - Find Food - Find nearby food pantries and food distributions; contact a provider before visiting.

lowcountryfoodbank.org/find-food/ | 843-747-8146 ext. 100

SC Department of Social Services (DSS) - Online SNAP food benefits and other benefit information.

benefitsportal.dss.sc.gov/

SENIORS & CAREGIVERS

Trident Area Agency on Aging - Information, referrals and caregiver support for older adults and people with disabilities.

www.getcaresc.com/provider/trident-area-agency-aging | 843-554-2275

CAREER & EDUCATION

SC Works Trident - Job-search services, employment resources and local centers.

www.scworks.org/about-us/statewide-centers/trident

South Carolina Adult Education - Find GED, adult education and high school credential programs by county.

adulted.ed.sc.gov/about/locations-and-services/

HEALTH COVERAGE

SC Healthy Connections Medicaid - Eligibility information and how to apply for Medicaid coverage.

www.scdhhs.gov/members/getting-started | 888-549-0820

Helpful reminder: Agency services, appointment procedures, eligibility rules and funding change. Contact the provider directly for the latest information. SCC helps residents navigate options; SCC does not approve benefits or guarantee assistance.

PLAN YOUR NEXT STEP

Use this page to prepare before calling, applying or meeting with a Community Navigator.

BEFORE YOU APPLY: DOCUMENT CHECKLIST

☐ Photo identification (if requested)

☐ Proof of address / lease

☐ Recent bills or past-due notices

☐ Income verification or benefit letters

☐ Household information required by the program

☐ Copies of relevant documents (do not send originals unless instructed)

LOCAL REFERRAL POINTS

Trident United Way Centers for Strong Families - community financial-stability resources; call before visiting and ask about appointments.

• Berkeley: 500 S. Live Oak Dr., Moncks Corner | 843-761-6033

• Dorchester: 133 E. 1st North St., Suite 3, Summerville | 843-566-7040

• North Charleston: 6296 Rivers Ave., Suite 104 | 843-207-4206

See current Center for Strong Families information

MY RESOURCE FOLLOW-UP NOTES

My primary need:

Agency / contact person:

Phone / website:

Documents to collect:

Appointment or follow-up date:

NEED HELP NAVIGATING? SCC Community Navigators can help explain steps, organize paperwork, scan or upload documents, and connect residents with resources. SCC is a for-profit, nonclinical service provided by Shea Heals LLC. At participating partner sites, services are paid for by the organization and offered to participating residents at no charge.

Visit: sheaheals.org | SCC Learning Center: visit our website for educational videos and guides.

Prepared November 2026. Resource directory for general information only; not an endorsement or guarantee of eligibility, availability or service.